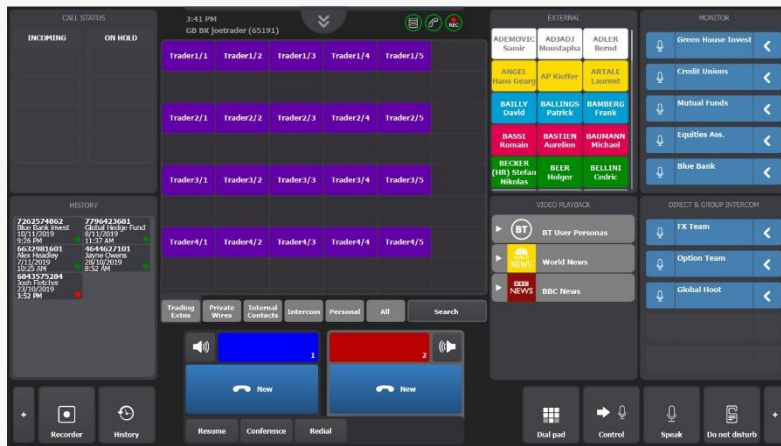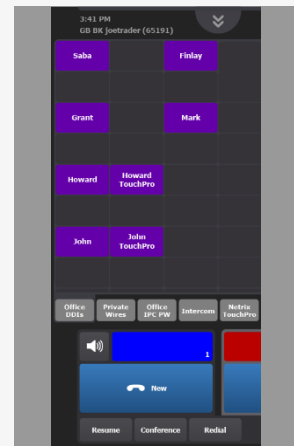# BT FlexPro
Full-function software turret for business continuity

Advanced UI layout

Customised line-key layout

BT FlexPro

- Full-function software turret.
- Support from one to thousands of users for business continuity.
- FlexPro Client runs on Windows desktops, laptops and tablets.
- Secure websockets connectivity over internet or VPN.
- Supports private wire (SIP and/or TDM), internal PBX and PSTN connectivity.
- Integral voice recording.
- FlexPro Server provided as OVA appliance to run on your virtual machine environment.
- Global remote installation and support from BT to avoid need for travel.

Specification
Technical Details

Technical specification of the FlexPro	
Functionality	• Full-function software turret • Advanced user interface that maybe customised to be similar to existing line-key displays
Audio support	• Supports up to 5 simultaneous audio channels with the standard Windows device audio system • Can be extended to 30 simultaneous audio channels with the addition of the FlexPro Audio Hub – a small desktop "hockey puck" sized device • FlexPro Audio Hub also allows use of standard BT turret headsets, handsets and speakers, as an alternative to standard PC mic and speaker devices
FlexPro Client requirements	• Desktop PC, laptop or Surface tablet running Windows 10 Internet or VPN connectivity, via secure websockets
FlexPro Server requirements	• FlexPro Server is provided as a Virtual Appliance (OVA) • Runs on your standard enterprise IT virtual machine infrastructure • Scalable from one to thousands of users by adding virtual machines linearly
Connectivity	• Supports SIP and/or TDM private wires from industry-standard suppliers • Supports DDI calls via Cisco Call Manager 11 and 12 and Microsoft Skype for Business 2015 • Other PBX/PSTN interfaces supported via SIP trunk
Voice recording	• Integral Verint FC voice recorder option • May also support your existing Nice NTR, Redbox and Verint recorders
Installation and Support	• Remote installation and support by BT avoids the need for travel • BT will install and support the FlexPro Server on your virtual machine infrastructure • You can install FlexPro Client and connect it over secure internet or VPN
For more information	• www.globalservices.bt.com/en/aboutus/contact-a-specialist

**For more information contact
Sales team on +44203 668 0828**

Sales@Linx-Networks.com