User devices and applications for more effective collaboration and team-working

We're now used to powerful collaboration applications that let us check someone's availability, move from a message to a call and then start sharing content or use video. But if your systems have been implemented as standalone silos of technology, that's not been possible on the trading floor until now. What if your traders could collaborate more effectively – among themselves and with your clients and counterparties? They could identify new opportunities, provide the best service to your clients and drive revenue.

BT Trading offers a full range of options to suit different users across the trading floor

Power User (e.g. voice broker)
30 channel software license, with choice of device or app.

- TouchPro turret with two speaker modules
- Option to use FlexPro soft turret for DR on PC
- Option to re-use existing Netrix button turret, with 2xVM8 Speakers .

Standard User (e.g. trader)
10 channel software license, with choice of device or app.

- TouchPro turret with one speaker module
- Option to use FlexPro soft turret for DR on PC
- Option to re-use existing Netrix button turret, with 1xVM8 Speaker.

Basic User (e.g. sales trader)
3 channel software license, with choice of device or app.

- TouchProM mini turret
- Option to use FlexPro soft turret for day-to-day use or DR on PC
- Option to re-use existing Netrix button turret, CM only.

Light User (e.g. analyst/research)
FlexCom software licence with existing Cisco or Skype UC endpoint

- Access to PWs, Hoots, Intercom.

LINX NETWORKS

BT Trading can help your users easily see one another's presence, message or intercom each other, join shared private wires, listen to hoots, share desktops and video-chat – all via a range of devices and apps.

TouchPro

With a large, 15-inch touch screen and a configurable user interface, TouchPro supports touch features, such as sliding and zoom. Each turret can support up to 32 simultaneous calls and can be equipped with an external microphone two amplified handsets or handset + headset, and one or two side speakers.

- 8 quick access buttons
- 10,000 speed dials (stored locally and centrally)
- 5GB on-board memory
- stalk microphone
- up to 30 speaker channels
- customisation: up to 6 applets (shortcuts, monitoring, call history).

TouchProM

A 'mini' version of TouchPro, occupying a smaller footprint on the desk, but sharing many of the features of the TouchPro, including the user interface.

Varies from the TouchPro as follows:

- 10-inch touchscreen
- 10 speaker channels maximum
- 1 side-mounted speaker
- 2 applets maximum
- up to 4 quick access buttons.

TouchProM uses the same handsets, microphone, loudspeakers and audio handling as TouchPro.

FlexPro

A PC-based turret that provides the same user interface as TouchPro and supports many of the same features. FlexPro can be run minimised on the desktop, with notifications in the system tray.

- can be installed on Microsoft Windows 7, 8 or 10 running on a desktop, laptop or tablet, such as Microsoft Surface Pro.
- with standard PC audio it can handle up to 5 simultaneous audio channels, including 1 or 2 channels for voice recording.
- for more than 5 audio channels, we can provide the XMA docking station, with support for up to 2 handsets, 30 speaker channels, intercom, and active voice recording.

FlexCom

A soft intercom client FlexCom supports person-person, group and broadcast intercom calls, allowing intercom with TouchPro, TouchProM, FlexPro and Netrix users, as well as with other FlexCom users. It supports access to up to 5 simultaneous intercom calls and can be customised with up to 10,000 contacts, which can be presence enabled. A single recording channel can capture all intercoms, or they can be split across two recording channels.

- can be used with PC audio facilities or with the XMA docking station
- with the docking station, users can use the full range of BT Trading handsets, headsets, microphones and speakers
- without the docking station, FlexCom makes use of PC audio, including hands-free speaker phones (e.g. Jabra SPEAK, Plantronics Calisto or Sennheiser SP).

FlexGo

A lightweight mobile turret application for Android phones and tablets. An Apple iOS version is coming soon.

FlexGo allows turret users to access their lines, contacts and intercom calls, when away from the trading floor. The lines can be shared and calls can be recorded and archived in a similar way as for the physical turret. The user interface can be adapted to suit different screen sizes, including smartphones and tablets.

Common user interface

TouchPro,TouchProM, FlexPro and FlexCom share a common user interface, provided by the Unified Communicator (TUC) software, which is licenced per user for 3, 10 or 30 channels. The application screen includes space for "applets", selected from a menu as part of configuration.

Individual user and team profiles are supported so traders can login and access both their own and the team configuration. The touch screen gives visibility of colleague's activities and actions such as call barging.

Appendix

Technical Details

Technical specification of the TouchPro turret	
Physical dimensions (HxWxD)	• TouchPro: 230mm x 375mm x 60mm (200mm depth on desk) • TouchPro with one speaker module: 230mm x 430mm x 60mm (200mm depth on desk)
Weight	• 4 kg (with stand) • 3.3 kg (without stand)
Tilting angle	• From 30 ° to 80
Power requirements	• 45W maximum
Networking	• 3 switched 10 / 100 / 1000 Ethernet ports • Ethernet redundancy (2 ports pointing at servers)
Voltage	• Rated voltage: 100Vac ~ 240Vac • Frequency range: 47 ~ 63 Hz • Conversion efficiency > 85% • AC cable and plug pins 1.2 M length with 2 pins EU plug IEC C13 (Male) AC socket IEC C14 (Female) AC socket and the AC cable in IEC C13 socket
Temperature	• Operating temperature: 0 ° C- + 60 ° C • Storage temperature: - 20 ° C- + 85 ° C
EMC specifications	• EN60950-1: 2006 • ESD (EN61000-4-2) • EN 55022 EN 55024 • FCC part 15 subpart B Class B
Mean-time between failure	• 50,000 hours, life expectancy of backlight is 7 years

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